

Agility Group Quality, Environment, Health, Safety & Security Policy



Agility is committed to delivering consistently high standards of quality, service, and safety across its Group companies. We aim to achieve this through sustainable practices, operational resilience, environmental protection, robust processes, and protecting stakeholder assets.

We strive to make our workplaces secure and safe, and actively foster a culture of continual improvement and innovation. We aim to be responsible corporate citizens across all our businesses, including protecting our environment and supporting our communities.

Our Quality, Environmental, Health, Safety and Security (QEHSS) commitment means:

Customer Satisfaction

We provide our customers with innovative solutions that make an impact and that are tailored to their requirements.

Compliance

We comply with all relevant legislation, statutes, regulations and international standards. We respect and comply with all customer and stakeholder requirements and adhere to the high standards set in our Agility Code of Ethics. We respect our human rights obligations, as embodied in universal covenants and declarations.

Operational Excellence

We adopt best practices, safe work procedures, and dynamic operational and administrative systems. This includes:

- Efficient and safe business process design and deployment, high service standards, and a commitment to customer satisfaction.
- Protection of the environment, including waste minimization, the prevention of pollution, and efficient use of resources and energy.
- Addressing security threats and vulnerabilities and eliminating security breaches and stakeholder asset losses.
- Mitigating hazards, reducing occupational health and safety risks, preventing work-related injuries, and fostering an environment focused on good health and well-being.

Learning and Competence

We provide effective learning and training opportunities to our employees, helping them perform their role better. Our training programs are aligned with our strategic goals, vision and mission, and management requirements.

Communication

Our policy is shared with our employees, customers, suppliers, contractors and other relevant third parties, and reinforced through ongoing engagement and multiple communication channels.

Measurement and Continuous Improvement

Our management systems are continually improved through periodic policy review and setting up -to-date business and market-relevant objectives and targets. This includes reviewing relevant business conditions, potential risks, changing market needs, and new information.

Engagement

In our pursuit of excellence and a sustainable future, we engage with and consult our stakeholders.

Henadi Al-Saleh
Chairperson